

DEESIDE HOME CARE LTD

54 Chester Road West, Shotton, Flintshire, CH5 1BY

SUMMER 2023 NEWSLETTER

DIRECTOR'S WELCOME MESSAGE

Welcome to our Summer 2023 newsletter – I hope you enjoy reading it to keep up to date with our latest news



We have had an exciting few months receiving recognition in our Care Inspectorate Wales report for delivering high quality care and then also winning a national 'Top 20 Home Care Provider' Award for our quality of care.

It is wonderful for our efforts to be recognised and we really feel that we are achieving our mission statement

Thank you for your ongoing support – Natalie

HOW TO CONTACT US

OFFICE HOURS

Monday - Friday 9:00am - 5:00pm

01244 812435

07860 146265

hello@deesidehomecare.co.uk

URGENT QUERIES OR CANCELLATIONS OUTSIDE OF OFFICE HOURS

7 days a week 8:00am - 10:00pm
Natalie, Jenny or Kat are on-call for urgent queries or short notice cancellations only.

07860 146265

LATEST NEWS

'TOP 20 HOME CARE PROVIDER' AWARD WINNERS FOR 2023

We are extremely proud to announce that we have won a national 'Top 20 Home Care Provider Award' from the prestigious review website www.homecare.co.uk.

This Award win is based on reviews from service users and families that have been submitted on the site over the past year. THANK YOU to everyone who has taken the time to write a wonderful review of our care and support either online or via a postal review card. THANK YOU also to our team for always striving to deliver high quality person centred care.

Photographed left to right:

Director Jacqui Jones, Director / Manager Natalie Marshall & Team Leader Jenny Evans



WE RAISED £560 FOR 'DEMENTIA UK' AT OUR CHARITY EVENT

We hosted our fundraising event for 'Dementia UK' in May at our new Office and we sold coffee / tea & cakes and also had raffle.

We were so grateful to have received some fantastic donations of raffle prizes & appreciate the support we received from service users, families and our team.

In total we raised £560.00 on the day, with the addition of 'Gift Aid', 'Dementia UK' received £650.00 from our efforts.

THANK YOU to everyone who supported our event – whether you baked a cake, ate a cake, donated raffle prizes, bought raffle tickets, donated money, came and drank tea or helped with the washing up – we are so grateful and really enjoyed joining together to raise vital funds.



CLINICAL WASTE SERVICES & ASSISTED COLLECTIONS



Flintshire County Council will collect clinical household waste and provide you with a bin and pink bin bags to store your clinical waste.

They will collect bandages, incontinence pads, needles, stoma bags and sharps. These items must not be placed in your black wheeled bin. 01352 701234



A collection point, day of collection, frequency of collection etc will be agreed with you by the Council. To arrange a free clinical waste collection please contact 'Street Scene' on 01352 701234.

PHARMACIES & MEDICATION

Natalie has been invited to attend the next quarterly meeting of Flintshire Pharmacies to share her experiences of the current challenges faced in the community / domiciliary care sector with prescription medications.

If anyone has any specific issues or experiences that they want Natalie to raise please contact her on 01244 812435 during office hours



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Catch up with our regular updates and interact with us on social media.



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@DeesideHomeCare



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@DeesideHomeCareLtd

Our new website is under construction:
www.deesidehomecare.co.uk